



Clothing Order Form

- Complete your order below: (If you are ordering the same item in more than one colour and/or size please detail on separate line)

Item Code	Item Description	Size	Colour	Quantity	Unit Price	Sub-total
Example Order:						
SK101	Ladies-fit t-shirt	10	Red	2	14.00	28.00
		10	Classic olive	1	14.00	14.00
SK014	Layered l/s t-shirt	12-14	Choc/blue	1	16.00	16.00
YOUR ORDER:						
Total no. items ordered:						
Total order value:						£
Post & packing: 1 item @ £3.50; 2 items @ £5.50; 3 or more @ £7.50						£
TOTAL DUE (Order value + P&P)						£

- Your details & delivery address:

Name: _____

Address: _____

Postcode: _____ **Tel number:** _____

Email: _____

- Post your order with a cheque made payable to **Equine Touch NCC UK** to:
Equine Touch NCC UK, 8 Chapel Green, Doveridge, Ashbourne, DE6 5JY
- Goods are delivered by courier and we aim to despatch within 28 working days
Please keep a record of your order should any query arise. See overleaf for our Returns Policy.



The Equine Touch™ National Co-ordination Centre UK

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Returns policy

We hope that you are pleased with your purchase.

The clothing in the ETNCC range is specially prepared for each customer. As such, items may only be returned where goods are faulty or incorrectly despatched.

If an item you receive is faulty or is not what you originally ordered, it should be returned within 30 days in its original unused condition to:

Equine Touch NCC UK, 8 Chapel Green, Doveridge, Ashbourne, Derbyshire, DE6 5JY.

For all returns, please include a letter explaining the reason for the return and details of your original order.

Ensure that the goods are packaged safely and securely in their original packaging, and that you use a signed-for service with adequate insurance to cover the value of the goods returned.

We recommend that you use a reputable courier, such as Royal Mail for smaller items or Parcelforce for larger items.

Please note that responsibility for any product returned remains with you until such time as we receive it and a member of staff has signed for receipt of the goods.

The item will be exchanged free of charge and a refund of your return postage costs made.

We retain the right to refuse to exchange goods not returned in accordance with this policy.

This policy does not affect your statutory rights.